



NAVFAC

Facilities Team Southeast

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August 2003

One Voice

Published for the employees of Commander, Navy Region Southeast, Regional Engineer (N46)
Navy Public Works Center Jacksonville including Mayport and Charleston Zones
Engineering Field Activity Southeast including ROICCs Jacksonville, Mayport, Kings Bay and Orlando Satellite Office

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PWC JAX delivers safe and healthy water

By Wally Holdstein, PWC JAX Utilities Department,
Environmental Engineering Tech

The Utilities Department at PWC JAX takes great pride in delivering a safe and healthy supply of water to all customers at NAS Jacksonville, NS Mayport and the Yellow Water Housing Complex. Drawing its water from the deep Floridan Aquifer, PWC JAX tests for over 200 man-made and natural contaminants on a regular schedule. The water supply continues to meet all federal, state and local purity requirements.



PWC JAX delivers safe and healthy supply of water to all customers at NAS Jacksonville, NS Mayport and the Yellow Water Housing Complex.

The distribution infrastructure on NAS Jacksonville, NS Mayport and the Yellow Water Housing Complex are gradually being replaced with new plumbing and PVC service lines, but are still 50 to 60 years old in some locations. Occasionally customers will experience a yellow or brown discoloration in the water if the lines in these areas have gone unused for a period of

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PWC JAX Charleston Zone shops working towards ISO 9000 certification

PWC JAX Charleston Zone is working hard to obtain International Organization for Standardization (ISO) 9000 certification. ISO 9000 is an extensive quality management and control program that focuses on customer satisfaction and continuous improvement. "ISO 9000 certification is a major undertaking, but I believe this certification will improve the products and services we provide to our clients at the Weapons Station. It will also provide us the credentials of being a quality organization while providing a mechanism for continuous improvement," says PWC JAX Charleston Zone Deputy Public Works Officer Carter Hayes.

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A Departing Executive Officer's View



**Capt.(s) Paul Soares,
Departing PWC JAX
Executive Officer**

As change comes upon me with my departure from PWC JAX, it drives home the inevitability of change for all of us in the federal workplace. With the efforts to reduce the size of the federal government that we have seen in recent years, the days of coming to work and everything being steady and stable year after year are simply no more. The journey of change within federal government is not a smooth or straightforward process as we have seen with our own significant downsizing in the facility world while a major expansion occurs with the new Transportation Security Administration and the rapid hiring of Air Marshals. There will always be a need for a civilian workforce within government, but that workforce must change to meet the need to ensure it's own survival! Which brings up my next point.

When undergoing change, there is at least one constant, being proactive and thinking ahead will allow an organization the best chance to manage the change in favor of itself and its employees. PWC has done just that over the last several years thanks to strong and effective leadership. Specifically, back in 1997 our roles had 501 employees and we were in need of major workforce changes. As always, we proactively managed our workforce shaping to match our business and expected revenues using all civilian personnel management tools available such as SIP/VERAs, lateral transfers, functional transfers, priority placement, and deciding not to fill vacancies. Today, we stand at just about 260 personnel and we have not forced anyone out of the civil service workforce as a result of workforce shaping. That's a direct result of

hard work and proactive management on the part of many people within PWC JAX! Our team is working hard to ensure everyone that wants to, can keep their employment, their livelihood, their future! Had we just sat back and waited for change to happen to us, many personnel would have lost their jobs and been forced out onto the street, it would have been hard times for many of us!

Partly as a result of our own successful workforce shaping and control of costs, we are now on the verge of a rapid expansion to approximately 380 personnel when we absorb the employees from PWC Pensacola. It's a win-win situation for all and a testimony to the unexpected benefits that can occur from consistent efforts to take control of our own future.

In closing, all of us can predict our own futures to some extent by asking a few simple questions. If you were the person in charge of workforce shaping within the federal govern-

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One Voice

Facilities Team Southeast
NAS Jacksonville, FL 32212

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Important Numbers

CO's Fraud, Waste/Abuse Hot Line: (904) 542-5335
DoD Hot Line: (800) 424-9098
Navy Hot Line: (800) 522-3451
NAVFAC Hot Line: COM (202) 685-1833, DSN 325-1833
Navy Sexual Harassment Advice Line: (800) 253-0931
NAS Police: (904) 542-2661
Fire/Rescue: 911
Employee Assistance Program (EAP): (800) 327-9757

ISO 9000

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ISO 9000 certification creates many benefits. Several companies have seen dramatic reductions in customer complaints, significant reductions in operating costs and increased demand for their products and services. The government continuously undergoes extensive change and reorganization. "To survive in a leaner government, we must be able to streamline processes and provide continuous quality improvement. Obtaining ISO 9000 certification will increase our business opportunities as it has with other organizations that have obtained this internationally recognized certification," said PWC JAX Charleston Zone Public Works Officer Cmdr.(s) Manny Bautista.

The PWC JAX Charleston Zone started preparing for ISO 9000 certification July 2002 and hopes to be ready for its audit deadline by July 2004. They are reviewing processes, developing SOP's, interviewing customers, and reviewing quality programs in the Production Shops, Transportation Shop, Utilities, and Hazardous Waste Divisions. This process will ensure they are customer-driven, process-focused and that the employees truly know their business. ISO 9000 certification will ensure certain customers know the PWC JAX Charleston Zone is committed to doing the job right the first time and continually improving its processes to provide the best support to the Warfighter.

PWC JAX delivers safe and healthy water

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time, even as short as a weekend. In these instances, the County Health Department and Florida Department of Environmental Protection suggest flushing until the standing water has been purged. PWC JAX takes action one step further and will test random buildings if contamination is even suspected.

The discoloration in the water is not a health or safety concern, but rather a matter of aesthetics. It's tough to drink water when the odor, color or taste is questionable. The chlorine in the water required for disinfection can give the water a metallic taste or a stale odor. Old cast iron or composite lines, when disturbed by maintenance or repair activity, can cause mineral build-up to break off and show up in a glass of water. Each of these conditions is a temporary concern, and while perhaps undesirable, still safe for the consumer.

If you have concerns over your water supply, please contact the Utilities Department, Water Division, at 904-542-3991, ext. 4630 or 4630.

Fitness center renovation

Sailors, civilians, employees and retirees used to talk about the Fitness Center at NAS Jacksonville all the time and couldn't believe that such a great facility was available to them. Just wait until you see the newly renovated facility. The fitness center was closed for renovations on December 9, 2002 and held it's reopening on May 28, 2003. An addition was included in the project, a 3,082 square foot free-weight training area that was completed on July 8, 2003.



Patrons utilizing aerobic equipment in newly remodeled Fitness Center.

The renovation contract was awarded on September 28, 2002 in the amount of \$868,106 and the option for the addition was exercised April 3, 2003, in the amount of \$354,536. The Resident Officer in Charge of Construction (ROICC) Jacksonville team, Contracting Specialist Susan Caldwell, Construction Manager Brenda Schwelling and Construction Representative Earle Bank, worked together to ensure the final project was completed on time and within budget.

Many improvements were made to the existing facility during the renovation. New fixtures and carpet were installed throughout the fitness center and the locker rooms have received many upgrades in-

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Ethics on outside activities

By Judy Creamer, Paralegal

An employee who engages in outside employment or other outside activities must comply with 5 C.F.R. Part 2635, Standards of Ethical Conduct for Employees of the Executive Branch. This includes employment or any other outside activity that conflicts with the employee's official duties; requirements for prior approval of outside employment or activities; limitations on participation in professional organizations; limitations on paid and unpaid teaching, speaking and writing; and limitations on fundraising activities. Compliance with additional laws, if you are employed outside your government position, must be enforced.

DoD 5500.7-R, Section 2-206 mandates a DoD employee who is required to file a financial dis-



Not all outside activities conflict with an employee's official duties, but you should always ask the question.

closure report, OGE 450 form, to obtain written approval from the Ethics Officer prior to em-

ployment with a prohibited source.

One of the general principles contained in Part 2635 states that employees shall avoid creating an "appearance of violating the law or the ethical standards."

As with many statutes, there are exemptions. For information on outside employment, contact an Ethics Officer to ensure compliance with the above regulations. PWC JAX including the Charleston and Mayport Zones point of contact is Tom Kathe at 904-542-5031, ext. 2004. The EFASE point of contact is Mark Christopher at 904-542-5128, ext. 1012.

Two aircraft carriers in Mayport's harbor

On June 25, 2003, Lt. Jorge Cuadros, Resident Officer In Charge of Construction (ROICC) Mayport, saw something that he hopes could be a common site at NS Mayport in the future. "I saw the bow of a ship which I first thought to be a LHA or LHD, since those come in all the time. It was sailing starboard side of the *USS John F. Kennedy* (CV 67) and as the seconds went by I realized that this was not an amphibious attack ship, it was a carrier. Not only that, it was longer than the *Kennedy*. The hull read 65 and before too long I realized that I was witnessing a beautiful sight as the *USS Enterprise* (CVN 65) sailed past the *Kennedy* on its way to Bravo wharf."



Pictured on the left is the *USS Enterprise* (CVN 65) as it passes by the *USS John F. Kennedy* (CV 67) on the right of the harbor at Naval Station Mayport.

Cuadros took this picture outside of his office at NS Mayport. This was one of the few times there have been two carriers in the harbor. You cannot predict the future, but with the continuous improvements that are being made in the harbor, you never know what you see! Imagine the possibilities.

Energy saving device keeps soda and candy cool in the dark

The energy manager at PWC JAX is showing that energy savings can be made everywhere. Next time you buy a soda, take a closer look at the vending machine. Many vending machines onboard Naval Air Station Jacksonville and Naval Station Mayport have been adapted to save energy.

A device has been added to several vending machines which has an electronic eye that senses a person's presence. If no one passes the vending machine for 15 minutes the power shuts off. So don't be alarmed if the lights at the vending machine are off. As soon as someone approaches the machine the power will kick on, the lights will turn on, and the compressor will start running.

This new technology monitors the product temperature and will maintain the correct temperature ensuring a cold beverage will be served at any time. By using this device, it is estimated that each machine could save up to \$120 per year (an average savings of 46 percent). The cost of maintaining the machine will also decrease as the amount and length of time that the compressor runs could be cut in half.

For more information on energy saving ideas, contact the PWC JAX Energy Manager at 904-542-3991, ext. 4624.

Third annual multi-cultural fair set

On August 28, 2003, NAS Jacksonville will hold its third annual Multi-Cultural Fair from 1000-1600 at Sea King Park. The fair celebrates the cultural diversity that makes our country's heritage so rich and the Navy such an interesting and rewarding place to work.

If you would like to participate in this event, please contact Sylvia Kitt, Naval Air Depot, NAS Jacksonville Multi-cultural Awareness Committee President at 904-542-0649.

Employees are encouraged to attend this event with prior supervisor approval pending workload requirements.

Crusin' News from your Travelin' Crew

By Dawn Reed and Aggie Ricks, PWC Travel Coordinators

A reminder to PWC JAX area travelers only, please submit all travel requests at least two weeks prior to departure date as we are having to manually process travel requests. Therefore, order completion turn around is taking longer than before. We are researching other travel systems; however, we do not know when a new system will be in place. Thank you for your patience during this time.

It is Command policy that all travelers are required to use your Government Travel Charge Card (GTCC) while on travel and you must indicate on your travel claim a split disbursement to Bank of America.

Personnel Support Detachment/Personnel Support Activity (PSD/PSA) is undergoing reorganization. Be advised there is now an 8-10 day turn around time for claims being logged/ processed. We, travel personnel, have been asked not to call for questions or comments until after the 10 day window has passed. Thank you in advance for your support and understanding during this transition.

We are updating the annual GTCC training module and should have it ready for release in September. Watch for more information next month.

Feel free to contact either travel coordinator for any travel or travel charge card questions, comments or concerns.

Thanks again and as always have a safe trip!!!!

Traffic alert!

The Florida Department of Transportation will be upgrading the stretch of U.S. 17 from just north of Kingsley to the Yorktown Gate at NAS Jacksonville. Construction will take place beginning either late August or Labor Day and may run through April 2004 depending on weather and other unforeseen circumstances.

In the section from north of I-295 to the NAS Yorktown

Gate, single northbound lane closings will be allowed from 10:00 a.m. to 5:30 a.m., and two lanes may be closed from 8:00 p.m. to 5:00 a.m. One southbound lane can be closed from 7:00 p.m. to 1:30 p.m., and two lanes may be closed from 8:00 p.m. to 5:00 a.m.

Please take caution during this time to ensure everyone arrives at work and home safely.



FTSE Arrivals

Please welcome the following new employees to Facilities Team Southeast:

- James Goodwin, air conditioning mechanic, PWC JAX Charleston Zone.
- Mary Patterson, construction surveillance representative, PWC JAX Charleston Zone.
- Robert Kirkenmeier, electrical engineer, PWC JAX Mayport Zone.

Departures

It's always sad to see them go. Best wishes to those that have moved on.

- Mike Helton, supervisory construction representative, ROICC Kings Bay

Employee Spotlight

FTSE employee: Mark Ford

Position: Electronics Mechanic with Public Works Center Jacksonville at the Charleston Zone

Responsibilities: Maintenance and repair of fire alarm systems, electronic security systems and surveillance onboard Naval Weapons Station Goose Creek, S.C.

Work location: Bldg. 2, Public Works Center Jacksonville, Charleston Zone.

Hobbies/Interests: His interests include martial arts, playing the guitar and automotive restoration.

Favorite Music: He enjoys listening to Blues music, especially Stevie Ray Vaughan.

Family: Wife, Karen and two sons, Daniel who is eighteen and still doesn't know what to do, and Travis who is twelve and busy as usual.



Civilian Employee Assistance Program (CEAP)

From Corporate Care Works

PWC employees can call Corporate Care Works at 296-9436 or 1-800-327-9757 and EFASE employees can call Leading Edge at 1-800-677-5327.

How does an EAP work? You simply call the appropriate office and a client services team member will make every effort to satisfy your special requests; matching you with an EAP provider located near your home or work. All counselors are licensed, seasoned professionals, with a wide array of expertise and are available 24 hours a day.

What services are provided? EAP services include an initial clinical assessment to determine if short-term counseling is appropriate. If short-term counseling is needed, you will work with a counselor by engaging in the appropriate number of counseling sessions needed to address your issues. Should the assessment indicate a need for long-term therapy, you will be referred to qualified resources outside of the EAP.

What is the cost? EAP is a free, confidential service prepaid for you by your employer.

Who will know that I have used the EAP? Confidentiality guidelines are adhered to as mandated by law. Your employer will receive a report with only statistical information.

Roundtable discussions

The following information is provided to notify employees of issues resolved through the monthly FTSE Roundtable meetings.

Question 1: Research feasibility of having Category (CAT) III and IV service calls go back to Code 520/521.

Answer 1: CAT III and IV will stay with the ROICC. The new process is working.

Question 2: Code 300 needs more training. Employees have requested and have been denied due to training funds problems.

Answer 2: Every department has established training plans. This is no longer an issue in Code 300.

Question 3: Code 300 feels there is pressure to get more business, however they do not have enough staffing to take on more work.

Answer 3: The command has hired Fed Source employees to keep up with the work.

Question 4: The B-103 parking stripes are too close. We should fix it when the re-striping occurs.

Answer 4: When the parking is re-striped, it will be re-striped to Code.

Question 5: Managers are giving awards to some employees for minor things and not sharing among the department. Some people don't get any acknowledgement for work done.

Answer 5: PWC/EFASE Instruction 12451.1C/12451.1, covers the FTSE Incentive Awards Program. Any individual can submit a recommendation (with justification) for another individual to receive an award. Awards are intended to recognize individual or teamwork that acknowledges work performed above and beyond what is expected.

Suggest everyone review the instruction and use the sample format for submission that is provided on the common j: drive under 120/forms/Incentive Award Format.doc.

For more information log on to the PWC JAX Intranet site and go to the Command Information link and then click on Roundtable. Look for more information on the Roundtable discussion in an upcoming issue.



Transportation auctions

Revenue to replace civil engineering support equipment is raised through local auctions attended by the general public.

Since 1998, the PWC JAX Transportation Department has obtained over \$2 million in revenue from transportation auctions. All proceeds from these auctions are used to satisfy new vehicle requirements. Auctions have proven to help control rates charged to PWC JAX clients and minimize the cost of maintaining a fleet of over 1,000 vehicles.

Each year the Transportation Department purchases anywhere from 70 to 100 vehicles. Items purchased include pick-ups, vans, sedans and heavy equipment such

as cranes, construction and railway equipment. The use of transportation auctions has been very



Over-aged and over-utilized vehicles and equipment are auctioned off and revenue is used to replace similar civil engineering support equipment.

successful and generates revenue that otherwise would not exist. The Transportation Depart-

ment monitors its fleet and follows Naval Facilities Engineering Command (NAVFAC) regulations to determine when vehicles or equipment can be identified for auction. Eligible vehicles for auction must be over age or over mileage. In the case of specialized/construction equipment, they must be either over age or over mileage and the one time repair cost will be over 20 percent of the replacement value.

For more information contact the PWC JAX Transportation Department at 904-542-2461, ext. 3722.

Fitness center renovation

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cluding tile, plumbing, counter tops, mirrors and new shower stalls. The free-weight training addition includes rubber flooring, carpeting and nine individual 27-inch TV/VCR's.

NAS Jacksonville Fitness Director Barbara Millhollan remembers when the Fitness Center used to be the old Hobby Shop and Veterinary Clinic back in the early 1990's. She was there when the Fitness



Construction of the addition (a 3,082 square foot free weight training area).

Center opened its doors in 1991. Since then, there have been minor improvements such as the addition of building administrative office areas and an aerobics room when the Veterinary Clinic was relocated in 1993. "I have waited 18 years to see these improvements," says Millhollan. "The entire community has heard about our renovations. Owners from a local gym have visited the Fitness Center to see the improvements we have made. They are looking at remodeling and heard from the community the success we were having and how quickly we were able to reopen our doors for business."

Customers are enjoying the improvements. "I love what they have done in the women's locker room, it is beautiful, just gorgeous," says Dora Ockerman who lives on the Westside of Jacksonville and comes to the Fitness Center three times a week. "I have not worked here long, but everyone says how beautiful it is and how it has changed for the good," says SHSN Marcus Thomas, NAS Jacksonville Transient Personnel Unit, who is temporarily assigned to the Fitness Center.

Resumix Tips

By George Nelson, Management Analyst, PWC JAX Charleston Zone
Administrative Branch

Every month this column will provide helpful tips to assist with the use of the RESUMIX system.

This month addresses the phrases qualified candidates and the skills list.

Q: Many of you from time to time have inquired about the "Skills List." What is it? Where do the skills come from?

A: The "Skills List" is an abbreviated form of duties taken out of the position description of the position being recruited. These skills are then input into the RESUMIX system to find the "most qualified" candidates from the applicant pool maintained in the computer based upon personnel submitting resumes for a particular occupational series. In other words, the computer looks for matching words or phrases in the submitted resumes to find potential candidates.

The identified resumes are then further checked manually by Staffing Specialists from the Human Resource Servicing Center (HRSC) to ensure the most qualified candidates are included and

On-line assistance at
<http://pwcjax.navy.mil>
or
<http://hrojax.navy.mil>

the resumes are then forwarded to the selecting official who determines the candidate to be chosen. This is most often accomplished by the use of a selection committee. The selection committee rates each résumé based upon the position description and

recommends the most qualified candidates to the selection official who then makes the selection.

Q: Can a resume be overlooked even though there is a fully qualified applicant?

A: As in most cases, mistakes can and have been made. If you feel you are fully qualified for a position and have not been considered, contact your local personnel office who will put you in touch with the Staffing Specialist at HRSC, who will review your resume and determine your qualifications based upon the information you have provided in your resume.

The local personnel office for the PWC's can be reached by calling 904-541-5140, ext. 2123 or ext. 2121. EFASE employees can call 904-542-8745, ext. 1108.

Order of the Parking Space

EFASE honors the presence of two employees giving them the XO's parking space for a week.

Know all by these presents and to all Sea Lawyers, Salts, Landlubbers, Scavengers and other Scurvy of the Sea. Be it known by all Building 902 residents, Seabees, Aviators and others who may be honored by their distinguished presence that this FTSE member has shown exceptional dedication to the FTSE mission and her teammates, and therefore, is entitled by the lawns of the sea to brag, swagger and park in the EFASE Executive Officer's parking space for a period of one week.

Honorees for the month of July were Shelly McLane for the week beginning July 14th and Glenda Watkins for the week beginning July 21st.



From the left: EFASE Executive Officer Cmdr. Mike Lipski, Shelly McLane, FTSE Commanding Officer Capt. Charlie Khan and Glenda Watkins.

Employees in the News

Facilities Team Southeast On-the-Spot Awards

- PWC JAX members recognized for effort and dedication in planning, preparation and execution of the first FTSE picnic: **Peggy Barnhart**, Code 700; **Robert Bass**, Code 400; **Gary Hauff**, Code 122; **Joe Kersey**, Code 500; **Lilian Mathews**, Code 500; **Pat McGugan**, Code 530; **Tim Moore**, Code 920; **Rik Peek**, Code 190; **Joe Rapp**, Code 330; **Dawn Reed**, Code 122; **Frank Rogers**, Code 700; and **Vern Smith**, Code 500.
- **Ralph Batten**, ROICC Mayport, recognized for developing an incoming project system enhancing ROICC Mayport's ability to plan and develop workload.
- **Susan Caldwell**, ROICC Jacksonville, recognized for meticulous negotiation and coordination of the Renovation of the Fitness Center contract.
- Significant contributions to decrease turnaround time on Fundable Estimation Preparation in Code 931. Turnaround time decreased significantly in spite of aggressive implementation of the NS Mayport Maintenance Action Plan of \$2.5 million. An exceptional team effort was displayed by **Lawrence Cason**, **Michele Edwards**, **Eric Ernest**, **Pat Evans**, and **Ron Harback**, all from PWC JAX Code 930.
- **Judy Doggett**, PWC JAX, Code 00S, for providing editorial assistance to the Public Affairs Officer in preparation of the monthly FTSE newsletter.
- In efforts provided to prepare for the PWC JAX site inspection:
 - **Scott Dombrosky**, **Soledad Fernandez**, **Daniel Roberts**, and **Diana Shider** from PWC JAX, Code 320.
 - **Anna Edwards**, PWC JAX, Code 151, for transition efforts with PWC Pensacola and training provided to new employees.
 - **Robert Johnson**, PWC JAX, Code 410, for expediting structure design projects at NAS JAX fuel depot and Mayport.
 - **Joe Kersey**, PWC JAX, Code 500; **Crystal Life**, EFASE; and **Lt. Cmdr. Craig Prather**, PWC JAX, Code 30, for submitting a fitting match to the one-team concept with the newsletter title "One Voice." Their creativity is inspiring and displays esprit de corps among co-workers.
 - **Tomas Klaneckey**, PWC JAX, Code 400, for expediting electrical engineering designs at Charleston, Jacksonville and Mayport.
 - **Dave Leconey**, PWC JAX, Code 410, for managing CAD production, reviewing numerous in-house designs for technical accuracy for Charleston, Jacksonville, Naval Fuel Depot and Mayport to ensure year end construction award.
 - **Crystal Life**, EFASE, recognized for exemplary awarding of multiple critical and highly visible anti-terrorism force projects that directly affected the customer mission.
 - **Art Moseley**, ROICC Jacksonville, recognized for the development and establishment of the RBOS Category 3 and 4 service calls inspection program.
- **George Ninni**, PWC JAX, Code 400, for designing several mechanical projects at Jacksonville and Mayport for year-end construction award.
- **Peggy Northrop**, PWC JAX, Code 410, for design anti-terrorist force protection projects.
- **Rolando Ortiz**, PWC JAX, Code 410, for designing numerous electrical projects at Charleston, Jacksonville, Naval Fuel Depot and Mayport for year-end construction award.
- **Al Paivandy**, EFASE, recognized for leading the way in fast-track scope development and negotiation of Design Build contracts.
- **Diane Rhodes**, PWC JAX, Code 151, for working untimely to maintain the accounts payable desk in the absence of any other accounts payable techs.
- **Pedro Rodriguez**, PWC JAX, Code 410, for designing several civil projects at Charleston, Jacksonville and Mayport for year-end construction award.
- **Sandra Shelton**, ROICC Jacksonville recognized for her outstanding efforts in the successful completion of the BEQ Renovation contract.
- **Kathy Smith**, PWC JAX, Code 400, for efficient management of budget, coordinating design packages, MAXIMO, projects and credit cards.
- **Katherine Washington**, PWC JAX, Code 151, for providing pre and post IG report requirements and overview of comptroller department to new employees.



Cmdr. Mike Lipski presents LouAnn Smith, EFASE, with an OTS award for team leadership throughout recent multiple concurrent contracts with short fuse timeframes and unusual challenges.



Cmdr. Lipski presents Dana Howard, EFASE, with an OTS award recognizing her role in the remarkable teamwork that awarded a \$1 million BEQ repair project within 13 days.



Marsha Vereen, ROICC Jacksonville, receives an OTS award from Capt. Khan for successfully resolving 284 invoice payment problems within a six-month period. Ms. Vereen's perseverance and diligence ensured that FTSE contractors were receiving payment for their services.



Bruce Price, ROICC Jacksonville, receives an OTS award from Capt. Khan recognizing his exceptional efforts in the solicitation, award and execution for Renovation of the Greens contract.

Employees in the News

Call the Facilities Team Southeast Public Affairs Officer at 904-542-5140, ext. 2130 to take pictures at your next department awards ceremony.



Cmdr. Lipski presents Barbara Burgess, EFASE, an OTS award for the major role she played in providing IT support for the RBOS 2 solicitation.



Capt. Khan presents Patty McDonald with a 20-year service pin. During her 20 years she has worked for the Army, Army Research Lab, U.S. Corps of Engineers in England, DoD school system in Germany, and now with the Navy at ROICC Jacksonville.

Certificate of Special Congressional Recognition

Scott Hatcher was invited by Congresswoman Corrine Brown to be a facilitator at a Contracting Opportunities Workshop and 8(a)SBA Training Session. Approximately 140 people attended the June 30th workshop held at the Chamber of Commerce in Orlando, Fla. The workshop was designed to help firms better understand how to market to the government and prime contractors. Hatcher discussed the “10 Steps to Success, A Step-by-Step Approach to the Navy Market Place,” specifically FTSE. Congresswoman Brown pulled Hatcher aside to discuss upcoming opportunities at FTSE and was very pleased to find out 8(a) firms in her district were receiving awards from the Navy. Congresswoman Brown presented Hatcher with a Certificate of Special Congressional Recognition for his outstanding and invaluable service to the community. She also thanked Hatcher for his dedication in making Jacksonville a better place to live.

Departing XO

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ment, would you hire yourself? Your organization? Depending on your answer and your self-assessment, you can start to predict your own future. With everyone working together as we have been, all of us will have the best opportunity to work through the unknown changes that surely lie ahead of us. PWC will always be proactive in confronting change, but it is equally important to see that each of us plays an important part in our own future. Lastly, I wish everyone good fortune both at work and home in the years to come, may good luck always come your way!

Military in the news....



Capt. Khan presents **Lt. Cmdr. William Howe III** with the Navy and Marine Corps Achievement Medal gold star in lieu of third award for meritorious service while serving as assistant operations officer, EFASE from December 2001 to November 2002. Howe displayed extraordinary resourcefulness, he guided development of corrective actions for a failing \$4.5 million marine sedimentation control project, managed over 94 design and design-build projects at fiscal year's end, developed and provided antiterrorism/force protection training throughout FTSE, coordinated over 60 labor-days of additional Naval Reserve support, oversaw contingency construction of key force protection facilities and made countless other contributions to enable Warfighter readiness throughout the Jacksonville Fleet.



Capt. Khan presents **Lt. j.g. Lauren Jacobson** the Navy and Marine Corps Achievement Medal for professional achievement while serving as assistant production officer, PWC JAX, from October to December 2002. Jacobson performed her demanding duties in an exemplary and highly professional manner. Displaying exceptional skill, resourcefulness and untiring commitment to excellence, she spearheaded the PWC JAX/EFASE Headquarters remodeling project, creating a more operationally focused environment for our clients. As team leader for the facilities acquisition streamlining team, she led clients, contractors and contracting officer representatives in developing a streamlined project development and acquisition process that significantly enhanced the acquisition capabilities of FTSE.